W-01303A-09-0343 5W-01303A-09-0343

ORIGINAL



ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: (

Fax: ,

Priority: Respond Within Five Days

Opinion

No. 2011

- 95528

Zip:

Date: 6/2/2011

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Dr. Vicki

Morris

Home: (000); 000-0000

Account Name:

Dr. Vicki Morris

Street:

Work:

City:

Buckeye

CBR:

State:

ΑZ

Arizona - American Water Company

Division:

Water

Contact Name:

Utility Company.

Contact Phone:

<u>is:</u> E-Mail∕

Nature of Complaint:

Docket No. W-01303A-09-0343

Arizona Corporation Commission:

Thank you for the opportunity to address the wastewater rate increase being requested by Arizona American Water on October 17th, 2011 for the Aqua Fria Wastewater District. Basically, the wastewater (sewer) rate will increase to \$108.34 per month for the average water used of 5.297 gallons/month. On average this is a 36% increase. On a good month when our water usage is lower, the wastewater charges are only \$59.99. I am not sure why I used the word "only", as this is very expensive when compared to surrounding communities and this does not include the cost of actual water on taxes. In addition, the figures I am suing are for a two -person household. I can only imagine what the cost for wastewater is for a family of four.

My concern is the Verrado community has many empty houses due to the economy downturn and I am sure a sewer bill of around \$108 per month will not be attractive to many. I do understand many of us chose to live in Verrado and now our houses are valued at on-third of what we paid in 2007. Because of this scenario, we obviously cannot sell and move. Nonetheless, this 36% increase now has to come from the money allotted to our monthly grocery bill. There is nowhere else to cut in our personal monthly budget.

I encourage you to review the rate hikes you have approved over the past four (4) years for Arizona American Water. In this economy, who could approve additional rate hikes when our residents are struggling to stay in their homes in this community?

I appreciate your time and efforts as you serve on the Arizona Corporation Commission.

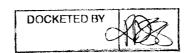
Sincerely,

Dr. Vicki Morris

Arizona Corporation Commission

DOCKETED

3 2011 JUN



ARIZONA CORPORATION COMMISSION UTILITY COMPLAINT FORM

Buckeye, AZ

Public hearing info: Arizona Corporation Commission 1200 West Washington St. Hearing Room # 1 October 17, 2011 10:00 a.m. Docket #W-01303A-09-0343 *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

6/02 Emailed to Phoenix for docketing. FILE CLOSED. *End of Comments*

Date Completed: 6/2/2011

Opinion No. 2011 - 95528